

## Premier Inn Hotels Limited

### Section 172 statement

Stakeholder engagement is an important area of focus for the Company and the wider Whitbread Group. We ensure that we have open communication with our various stakeholder groups, creating a mutually beneficial relationship, and we use information gained through these relationships to make informed judgements when making key decisions.

The directors understand the importance of their section 172 duty to act in good faith to promote the success of the Company. When making decisions, the interests of any key relevant stakeholders will always be considered by Whitbread's Executive Committee, including employees, suppliers, customers, investors, the community and the environment. Some examples of how the Executive Committee considers these groups during meetings and discussions include:

- As part of the monthly Key Performance Indicators (KPI) pack, the Committee considers data relating to customer feedback and team retention, as well as data on shareholders.
- The Group Finance Director gives details on recent shareholder discussions and qualitative feedback on specific concerns.
- The Group HR Director provides detail of relevant employee related matters.
- The General Counsel reports on key developments on the Force for Good agenda, including work in the Community, charitable fundraising, the environment, plastics and food waste.
- The Chief Executive reports on details of any relevant government interaction.

The Executive Committee also takes into consideration the long-term consequences for the whole Group, including the Company, and its stakeholders when making these decisions, making sure the Group conducts its business in a fair way, protecting its reputation and external relationships.